Welcome to RevoU’s Full Course Program (the “Program”). We are committed to your success, and will support you fully into your new digital career.

We back our commitment with the RevoU Job Guarantee (the “RevoU Guarantee”): subject to the Terms below, we will refund up to 100% of your paid tuition, minus a IDR 1,000,000 enrolment fee, if you are not offered a “Qualifying Position” (as defined in the Terms) within 6 months upon completing RevoU Next (“Next”) program. The refund amount is determined by your admission test scores and communicated clearly in your student offer letter, as one of the following options:

- 100% refund (IDR 15,000,000)
- 66% refund (IDR 10,560,000)
- 33% refund (IDR 5,280,000)

Landing a new job, especially if in a new field and career, involves hard work and consistent effort. We will put in the effort to help you and ask in return for an equal commitment from you. Specifically, you must satisfy the requirements below in order to be eligible for the RevoU Guarantee.

If these requirements are not satisfied, you may still receive all of our career support services and join RevoU Labs, but you will not be eligible for the tuition refund.

Eligibility Requirements

To qualify for the RevoU Guarantee you must:

- completed all individual and group assignments during your 3-months of RevoU Course classes
- be willing to relocate to Jakarta for work
- satisfied all mandatory requirements for graduating satisfactorily by
  - not receiving 3 warning letters in total, during RevoU Course and RevoU NEXT
  - attending at least 80% of career support classes
  - completing all individual and group assignment during career support
  - actively participating in Labs work during your job search

Qualifying Position

A “Qualifying Position” is defined as:

- A full-time (35 or more hours per week) contract work for 3 months or longer
- A paid contractor that has the potential to be extended or converted to a full-time role, including paid internships for candidates with <1 year work experience
Freelancing in a relevant role (either analytical, technical, or creative role) and generally a contract worth at least 4 juta

Job search requirements

We require that you fully commit to your job search. As a graduate of the Program, we expect you to put significant effort into your own job search and success. During the phase of the Program focused on career support and your participation in Labs, the following requirements must be adhered to for you to retain your eligibility for the RevoU Guarantee. You must:

1. Collaborate with your career coach to create a personalized job search plan approved by your career coach.
2. Apply to at least 10 relevant jobs each week, unless otherwise suggested or agreed by your career coach.
3. Be active in building your network and reach out to at least 5 individuals per week. Outreach includes emailing, LinkedIn messages, meetups, and conferences. Being consistent in your networking efforts, including making contacts and following up, is critical to your job search success.
4. Provide your career coach with a weekly summary of job-search related activities, including all job applications submitted and networking efforts made.
5. Not commit acts of dishonesty during the application process (e.g., submit work that is not yours or making misrepresentations to employers on your CV).

How this guarantee applies to you

Without limiting the foregoing, other possible situations that will void this guarantee include, but are not limited to you:

1. withdrawing from the Program, for any reason, after your initial enrollment
2. opting out of receiving career services support
3. opting out of the Labs program
4. deciding not to actively search for employment or pursue other endeavors after completing the Labs program
5. turning down an offer for a “Qualifying Position” or accept a job offer for a position that is not a “Qualifying Position”
6. choosing to start your own business
7. losing your work authorization
8. failing to consistently communicate with your coach or career services, including notifying us of interviews you conduct or offers you receive
9. failing to put sufficient effort into your job search, as outlined above.
Pausing your Job Guarantee

Life happens, and if the timing is not right to commit to career support and Labs immediately after the course, you have the option to delay your participation until the following batch. Please reach out to your career coach or the RevoU Next team either before or no later than the end of the first week of career support.

You can only pause your commitment until the next batch. For example, if you are in batch 1, you must participate in career support and Labs in batch 2. You cannot postpone it any further. If you cannot commit to the following batch, then your Job Guarantee may be revoked. The digital industry moves fast. By postponing further, we cannot guarantee the skills and knowledge you acquired during the course will still be up to date with existing job market requirements.

Tuition Refund Request and Certification

If you have graduated from the RevoU Program, have conducted a professional job search as described here and by your coach, and have not received an offer for a “Qualifying Position” 6 months after completing your 3-months in the Labs and career support program, you may request a refund of your tuition. Requests must be made in writing, include a signed certification that you have met all the terms of this guarantee and have not been offered any “Qualifying Positions”, and must be made within one calendar month after the end of the 6-month RevoU Guarantee.

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